



Mastercard/Visa Privacy Policy for Savanna Private Game Reserve

Effective Date: 1 February 2025

1. Introduction

At Savanna Private Game Reserve, we respect your privacy and are committed to protecting your personal information. This policy outlines how we handle Mastercard and Visa transactions on our online systems.

2. Information We Collect

When processing payments via Mastercard or Visa, we may collect the following information:

- Cardholder name
- Card number (encrypted and tokenized)
- Expiration date
- Billing address
- Contact information (e.g., email, phone number)

3. How We Use Your Information

We use your information to:

- Process and confirm your reservations and payments
- Provide customer support
- Prevent fraudulent transactions and enhance security
- Comply with legal and regulatory requirements

4. How We Protect Your Information

- All transactions are encrypted using industry-standard security protocols (e.g., SSL).
- Card details are tokenized and stored securely through our PCI-DSS compliant payment gateway.
- Access to payment data is restricted to authorized personnel only.

5. Sharing of Information

- We do not sell or rent your personal information.
- We only share information with trusted third-party payment processors and banks to facilitate transactions.
- We may disclose information if required by law or legal process.

6. Data Retention

We retain transaction data for the period required by applicable laws and financial regulations. After this period, data is securely deleted.

7. Your Rights

You have the right to:

- Request access to your personal data
- Request correction of inaccurate information
- Request deletion of your data (subject to legal obligations)

8. Contact Us

If you have any questions about this privacy policy or how we handle your information, please contact us at:

- Email: accounts@savannalodge.com
- Phone: 0117924926

9. Policy Updates

We may update this policy from time to time. Please review it periodically. Continued use of our online services after updates constitutes acceptance of the revised policy.

Thank you for choosing Savanna Private Game Reserve.